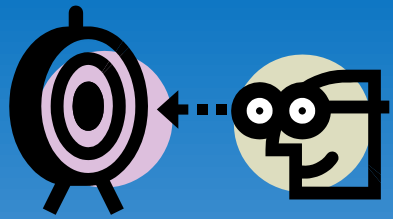


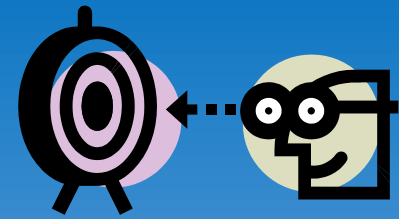
The Heart of Recovery: Long-Term Recovery Committees

John Pyron
Director, Disaster Services





Objectives



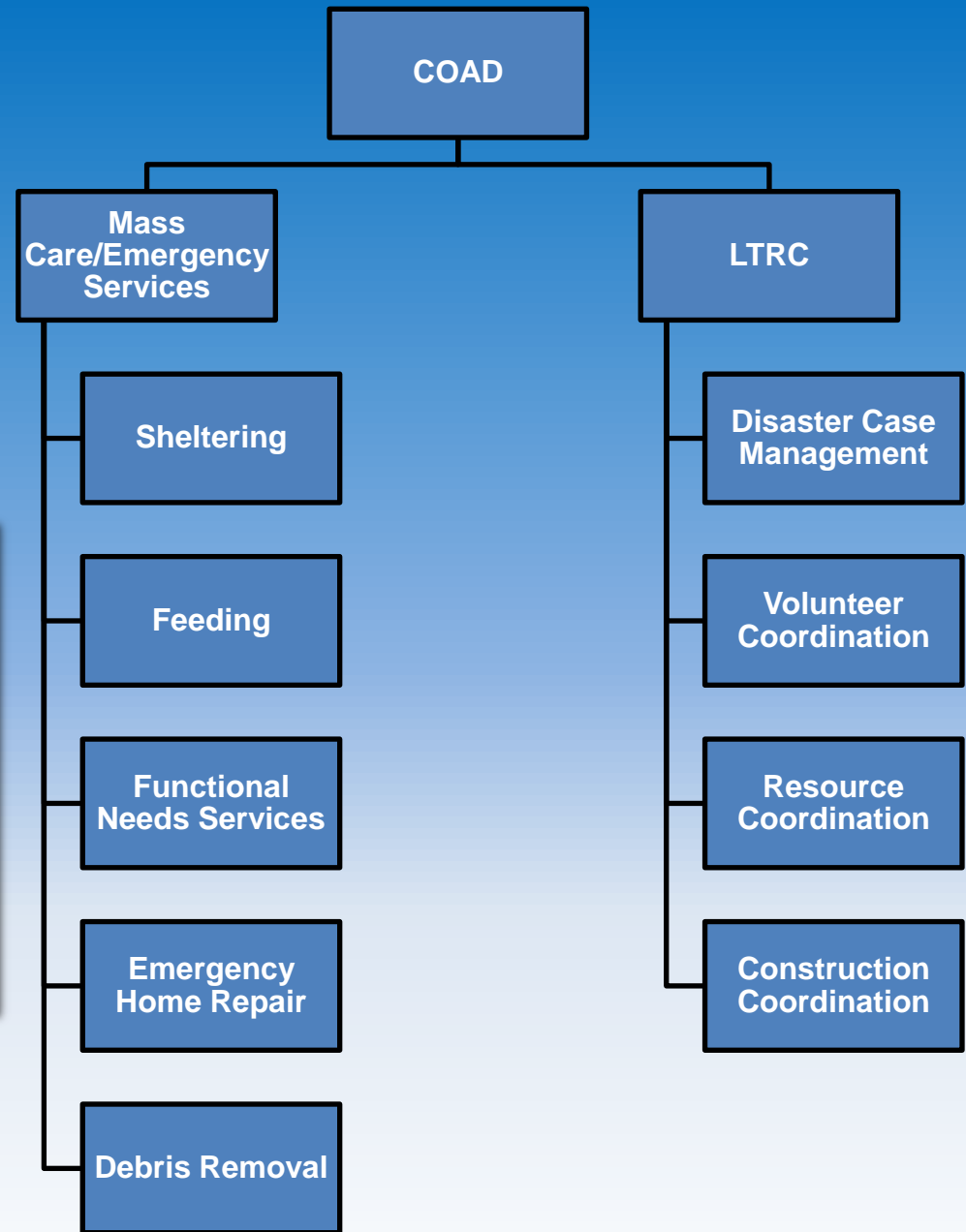
- Outline the mission and make up of a COAD;
- Explain the COAD-LTRC connection;
- Describe the structure and function of a LTRC;
- Detail strategies for organizing a LTRC;
- Discuss the importance of Disaster Case Management (DCM) in the context of long-term recovery operations.

What is a COAD?

- **A COAD is a community group** made up of representatives from public, private, volunteer, faith-based and nonprofit agencies and organizations who may be active in all phases of disaster: **mitigation, preparedness, response, and recovery.**
- Community Organizations Active in Disaster (COADs) are **dedicated to helping a community make the best of its own resources** by creating local relationships *prior* to an event.
- **COADs have a broad mission:** to strengthen area-wide disaster coordination by sharing programs, policies, information, joint planning, and training.

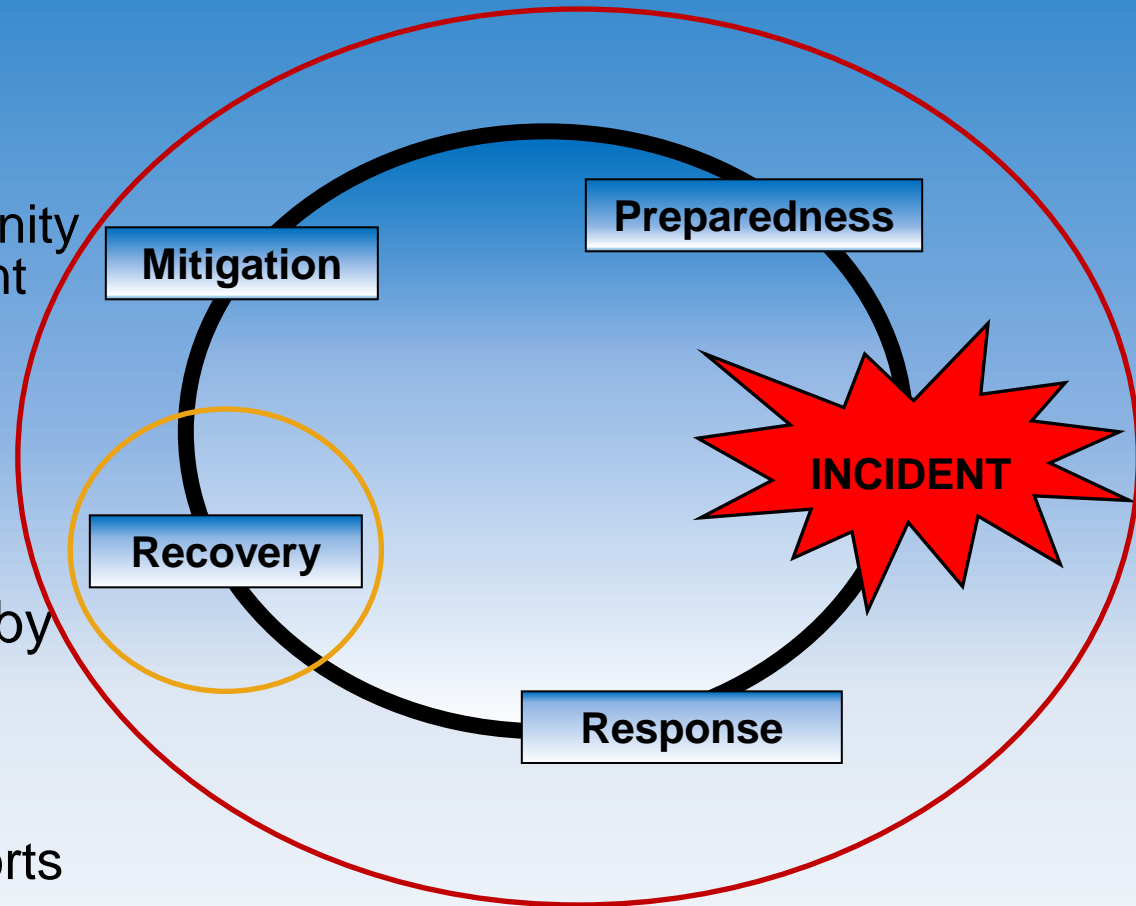


Example COAD Functions



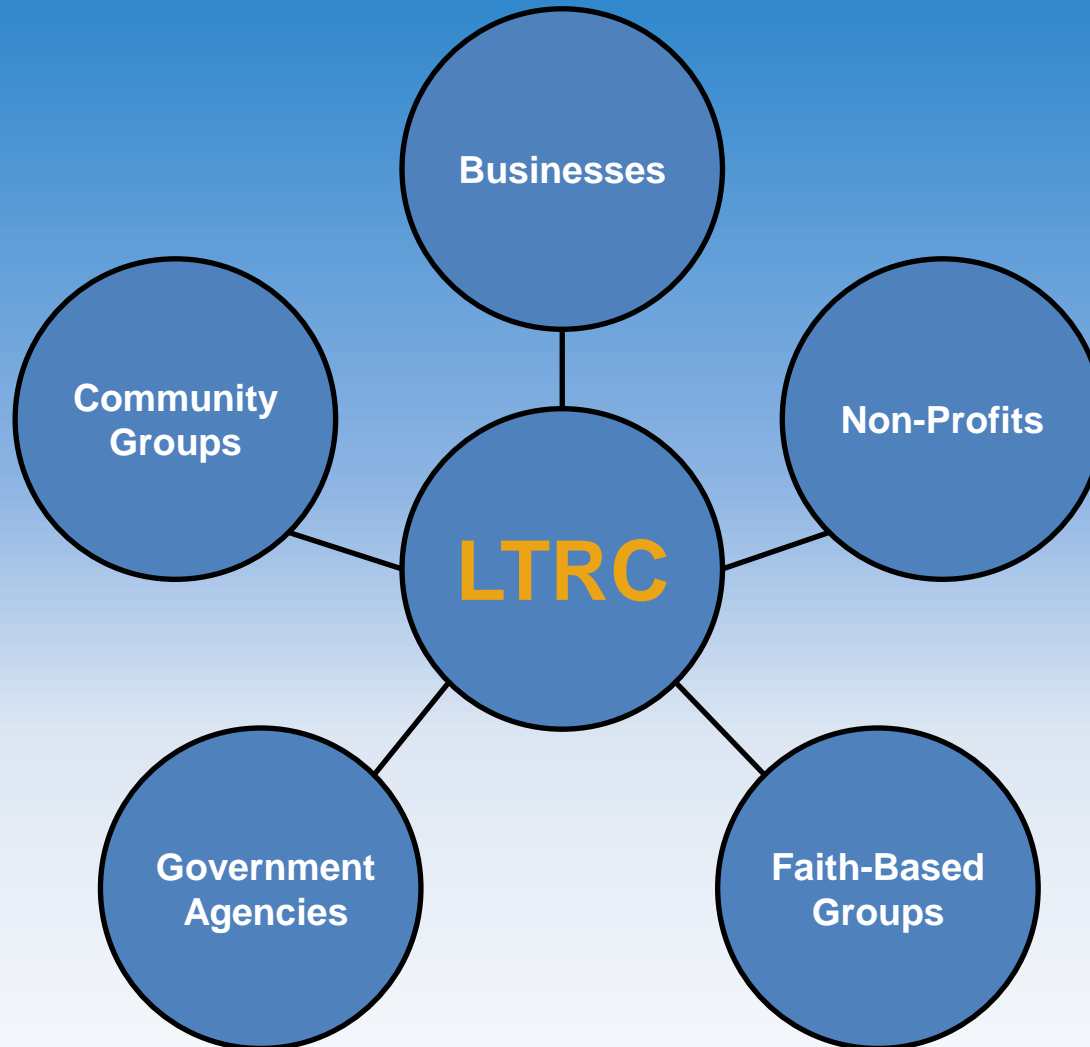
The COAD and the LTRC

- The **COAD** addresses community-wide needs/gaps:
 - discusses strategies to ensure that the community is more disaster resilient during both “blue” and “gray” skies.
- The **LTRC** addresses individual/household recovery needs caused by a specific event:
 - locates/generates resources;
 - coordinates and supports DCM efforts.



Graphic Source: FEMA Course IS288
Role of Voluntary Agencies in Emergency Management

L...T...R...What?

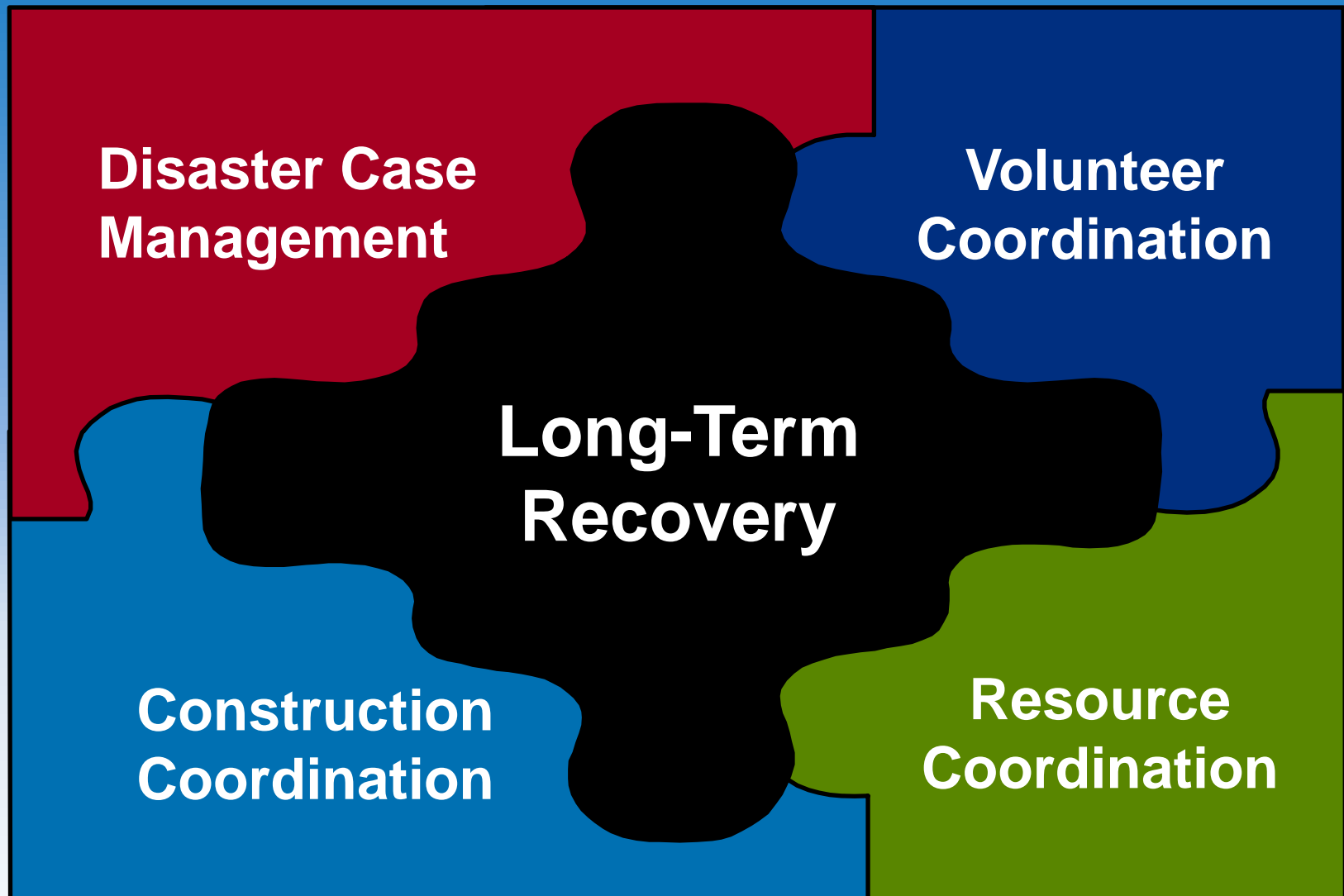


LTTRC Operational Principles



- Convene and support a disaster case management system;
 - Identify disaster-caused, unmet needs
 - Work with survivors to develop recovery plans
- Locate, develop, and deliver resources – goods, services, funds, etc. – to meet unmet needs.

Long-Term Recovery Focal Areas



Disaster Case Management Sequence of Delivery

Voluntary Organizations

- Mass Feeding
- Sheltering
- Emergency Assistance
- Medical needs
- Clean-up/muck-out

Insurance & Personal Resources

- Homeowners
- Sump Failure & Sewer Back-up rider
- Renters
- Flood
- Earthquake
- Fire
- Other

FEMA Programs

- Temporary Housing
- Home Repair
- Medical, Dental, Funeral

SBA Programs

- Real Property Loans up to \$200,000
- Personal Property Loans up to \$40,000

FEMA Programs

- Personal Property
- Moving & Storage
- Transportation
- Group Flood Insurance

Voluntary Organizations

- Long-term, disaster-related unmet needs

Approximately 80% of all disasters in the United States are UNDECLARED.

Resource Coordination

- Donations
 - Warehousing
 - Publicity – Cash is king!
- Funding
 - Direct Service
 - Administrative
- Social Capital



Volunteer Coordination

- Network Development
- Recruitment
- Skills Assessment
- Housing
- Project Assignment
- Recognition



Construction Coordination



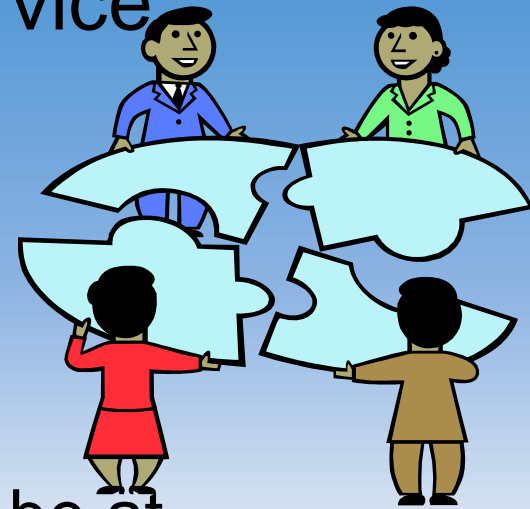
- Damage Assessment
- Re-construction Estimates
- Construction Material Procurement
- Volunteer Training and On-Site Coordination

Where to Begin?!



Putting the Pieces Together

- Step 1: Identify types of potential disasters and current disaster service providers
 - Hazard planning & asset mapping
- Step 2: Convene a meeting of prospective stakeholders
 - Determine if other partners need to be at the table
- Step 3: Develop a mission statement



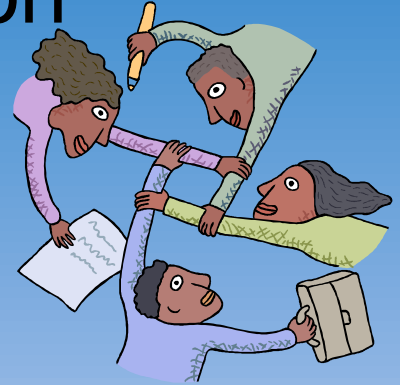
Example Mission Statement

The mission of the LTRC is to deliver disaster recovery services to survivors of disasters who are residing in the service area by sharing information, simplifying access to services, and jointly resolving cases with unmet, disaster related long-term recovery needs.



Putting the Pieces Together

- Step 4: Develop service provision guidelines
 - What services will be provided?
 - How will impact be measured?
- Step 5: Establish organizational structure
 - Identify individuals to serve as governing body
 - Standalone 501(c)3 or utilize a fiscal agent?
- Step 6: Develop by-laws



Potential LTRC Structures

1. Standalone 501(c)3 - LTRO

- Complete necessary IRS paperwork
- Usually requires consultation with legal counsel
- Must establish and maintain Board of Directors



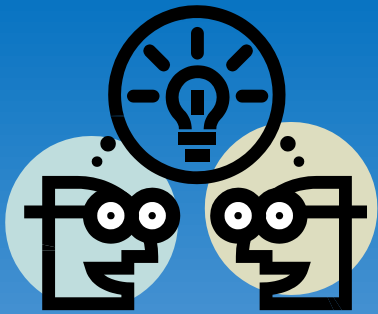
2. Partner agency acts as fiscal agent

- Execute a Memorandum of Understanding (MOU) between LTRC and fiscal agent
- Fiscal agent handles all financial matters

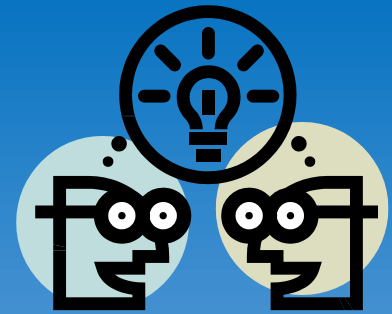
Fiscal Agent Responsibilities

- Agrees to manage funds at the direction of the LTRC;
- Able to provide evidence of robust internal controls and record protection procedures;
- Equipped and willing to provide LTRC with regular financial reports;
- Undergoes professional, third-party audits on an annual basis.





Remember!



- Recovery is “complete” when all affected households have recovered to a reasonable level of self-sustainability.
- Success rests upon the LTRC’s ability to locate and develop resources and effectively deploy those resources to meet community needs in a consistent and confidential manner.

Questions?



Missouri Voluntary
Organizations
Active in Disasters



The Governor's
Partnership for
Faith-Based and
Community Service



Missouri Interfaith
Disaster Response
Organization
(MIDRO)

The logo is a circular emblem with a black and white design. It features a stylized wave or flame shape in the center, with a black outline of the state of Missouri in the background.

SEMA Emergency
Human Services

Don't Be Like Dilbert!



Contact Information

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Lutheran Family and Children's Services of Missouri seeks to bring help and grow hope in communities affected by disasters by implementing holistic strategies to address spiritual, physical, emotional, relational, and intellectual needs.